



## Getting Started

<input type="checkbox"/>	Check that your account is with a CIPF member firm. You may find the list of CIPF member firms <a href="#">here</a> .
<input type="checkbox"/>	Review your most recent account statement.
<input type="checkbox"/>	Identify any recent changes in your holdings that are not reflected on your most recent account statement, or any discrepancies on the account statement.

## Finding Out the Status of Your Account

<input type="checkbox"/>	A court will appoint a trustee, receiver, or other official to administer the failed member firm.
<input type="checkbox"/>	Contact CIRO or check the CIPF website if you do not know which insolvency official has been appointed to administer the failed member firm.
<input type="checkbox"/>	Review all communication you receive from the insolvency official.
<input type="checkbox"/>	Contact the insolvency official to get answers to any questions you have about your account.

## Transferring Your Account to a Solvent Firm

<input type="checkbox"/>	Work with the insolvency official to transfer your account to a solvent firm since an insolvent firm cannot service your account. In some cases, the insolvency official will transfer your account to a solvent firm. If your account has been transferred by the insolvency official, information about the transfer will be communicated to you by the insolvency official.
<input type="checkbox"/>	Check that all the securities and cash (and any other property) that were in your account at the date of the member firm's insolvency have been transferred to a new firm for you.
<input type="checkbox"/>	Consider transferring your account to another firm of your choice if you did not select the firm where your account was transferred.
<input type="checkbox"/>	File a claim with CIPF if you had securities or cash (or other property) in your account that have not been returned to you or transferred to a new account for you.
<input type="checkbox"/>	Review the CIPF website for information about what is covered and not covered by CIPF, the deadline to file a claim, the form to use, and general information about CIPF coverage.